



## **ACTION TAKEN REPORT BASED ON FEEDBACK**

**P.G. & Research Department of Social Work**  
**SACRED HEART COLLEGE (AUTONOMOUS)**  
Tirupattur - 635 601, Tirupattur Dist., Tamil Nadu, India  
Accredited by NAAC (4<sup>th</sup> Cycle – under RAF) with CGPA of 3.31/4 at 'A+' Grade,  
Affiliated to Thiruvalluvar University

**Academic Year: 2022 - 2023**

### **Action Taken Report: Strengthening Departmental Dynamics**

#### **a. Parents Feedback - Parent Teachers Meet (PTM)**

Objective:

The PTM held on 7/1/2023 aimed to foster parent-teacher interaction, obtain students' commitment to abstain from drugs, and update parents on their wards' progress.

Actions:

Drug Awareness Session: Dr. Arockiaraj's talk on the impact of drugs heightened awareness among parents, reinforcing the P.G. & Research Department of Social Work's commitment to student well-being.

Declaration Process: Students signed a drug-free commitment, fostering a collaborative approach between parents, students, and the department in promoting a drug-free campus.

Faculty Interaction: Parents engaged with faculty members, promoting a better understanding of their wards' academic environment. This interaction facilitated transparent communication and addressed parental concerns.

Progress Tracking: The meet served as a platform for parents to track the academic and personal development of their children. It reinforced the department's commitment to holistic education.

Ongoing Initiatives:

To further strengthen the parent-department partnership, the department plans to conduct regular PTMs, emphasizing open communication channels and collective efforts towards student well-being.

#### **b. Students Feedback**

Likes: Students appreciate the department's emphasis on real-world application through activities.

Praise for a supportive environment, dedicated faculty, and well-structured curriculum fostering skill development.

Aspirations and Recommendations: Students aspire for enhanced leadership training, more interactive classes, and activities beyond the classroom.

Recommendations include incorporating technology-related classes and regular engagement in social reforms.

**Action Taken:**

- The department has initiated:
- Regular leadership training programs.
- Technology-focused sessions to meet students' aspirations.
- Encouragement of activity-based learning for a dynamic educational experience.

**c. Alumni Employers Feedback**

Employability and Curriculum Relevance: Employers commend the department's contribution to students' skill development (74.2%) and the relevance of the MSW curriculum (79.6%).

Ongoing Enhancements: The department is committed to continuous improvement, focusing on refining aspects such as new technology integration and curriculum alignment to boost employability.

**d. Faculty Feedback**

Effectiveness and Curriculum Adaptation: Faculty feedback indicates strong satisfaction with classroom teaching (84.8%) and syllabus effectiveness (88.8%).

Continuous Improvement: Regular adaptations in forum activities, fieldwork, and skill development ensure the department's commitment to staying dynamic and meeting evolving educational needs.

Ongoing syllabus modifications will address faculty recommendations, ensuring the curriculum aligns with industry demands.

This comprehensive report reflects the P.G. & Research Department of Social Work's commitment to continuous improvement and stakeholder satisfaction. Through targeted initiatives and ongoing enhancements, the department aims to create a vibrant educational ecosystem conducive to holistic student development.

