



ACTION TAKEN REPORT BASED ON FEEDBACK

P.G. & Research Department of Social Work

SACRED HEART COLLEGE (AUTONOMOUS)

Tirupattur - 635 601, Tirupattur Dist., Tamil Nadu, India

Accredited by NAAC (4th Cycle – under RAF) with CGPA of 3.31/4 at 'A+' Grade,

Affiliated to Thiruvalluvar University

Academic Year: 2021 - 2022

A) Alumni Feedback:

Synchronization of Theory and Practical: The positive sentiment from alumni regarding the synchronization of theory and practical elements (54.2% excellent and very good) has prompted the department to conduct a thorough review of practical components. Ongoing efforts are focused on refining practical applications to align seamlessly with theoretical concepts, ensuring a more holistic learning experience for current and future students.

Availability of Study Material: Acknowledging alumni concerns, especially the 54.2% satisfaction (excellent and very good combined) with the availability of study materials, the department is actively working to enhance access. Efforts include expanding and optimizing the availability of study materials to cater to the diverse learning preferences of alumni.

Overall Curriculum Satisfaction: With an outstanding overall satisfaction rate of 95.8/100 reported by alumni, the department affirms its commitment to maintaining and enhancing curriculum standards. This exceptional feedback underscores the success of the curriculum in delivering a robust educational experience that aligns with alumni expectations.

B) Employers Feedback:

Technology Integration and Satisfaction: Employers' feedback highlighted a need for improvement in technology integration (45.5% very good, 36.4% good). The department has responded by implementing measures to ensure graduates meet industry expectations in technological proficiency. This includes reviewing and updating technology-related curriculum components to align with industry standards.

C) Parents Feedback:

Overall Department Rating: Parents provided overwhelmingly positive feedback, resulting in an impressive overall department rating of 90.9/100. The department appreciates this endorsement and maintains a commitment to stakeholder satisfaction. Continuous engagement with parents ensures their expectations align with the educational goals of the department.

Acknowledging feedback from parents regarding the entrepreneurial component (60.3% satisfaction), the department is actively exploring ways to enrich entrepreneurial aspects within the curriculum. Collaborative efforts

with parents aim to ensure that the curriculum not only meets educational goals but also aligns with parental expectations.

Students Feedback:

Synchronization of Theory and Practical: Students reported a positive experience with the synchronization of theory and practical elements (79.7% combined excellent and very good). The department is committed to sustaining and enhancing this alignment, providing students with a comprehensive and relevant learning experience.

Usefulness of Tests and Assignments: Recognizing the reported satisfaction with the usefulness of tests and assignments (81.3% combined very good and excellent), the department continues to refine assessment methods. This ensures that assessments effectively contribute to the learning process, providing valuable insights for student progress.

Overall Curriculum Satisfaction: The outstanding overall satisfaction rate of 92.3/100 reported by students emphasizes the department's success in delivering a curriculum that meets and exceeds student expectations. The department remains dedicated to continuous improvement, addressing various aspects of the curriculum to adapt to evolving student needs.

This comprehensive action taken report reflects the department's proactive approach to feedback implementation, continuous improvement, and stakeholder collaboration, ultimately enhancing the overall educational experience for all stakeholders involved.

J. Judeesus Raju

