

Sacred Heart College (Autonomous), Tirupattur – 635 601
Department of Commerce
Feedback Analysis and Action Taken Report

AY: 2021-2022

Feedback Analysis:

The Department has analyzed the feedback of the employers of our students and from the analysis the following points were observed.

Our students were able to cope up well with the tasks assigned to them. They display a great deal of enthusiasm in learning new things and were able to adopt themselves to their working environments. They were able to mingle well in the teams and are able to produce good results as a team. They show good interest in the growth of their own career as well as in the growth of the organization where they work. The areas of improvement suggested by the employers were the ability to communicate in English and handling computers in the work place.

Action Taken Report:

The Department has considered the feedback of the employers and other stakeholders and has introduced two new courses in the syllabus on the technical skills namely computer fundamentals and E-Commerce and computerized accounting. The Department also has arranged language based workshops and guest lectures to improve the knowledge skills and to shape their personalities. The subjects are taught mostly in English and the students are encouraged to converse in English among themselves and with the staff.



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